



CAIRNS  
HARBOURSIDE  
HOTEL

HOTEL DIRECTORY



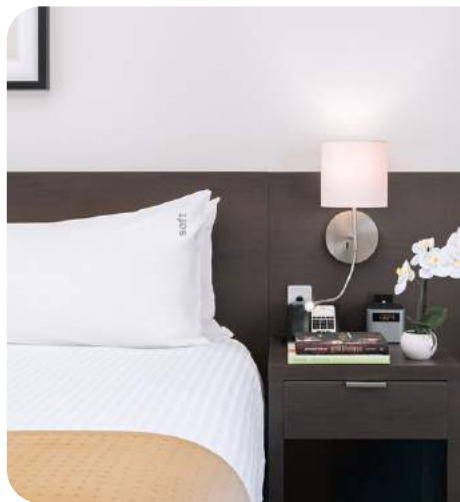
# WELCOME TO *tropical paradise*

We're delighted that you have chosen to stay at Cairns Harbourside Hotel. On behalf of the entire team, I extend a very warm welcome to you and trust that your stay with us will be pleasant and comfortable.

Enjoy a range of hotel amenities and facilities, including a swimming pool and spa, e-scooter hire, free CBD shuttle, extensive function facilities and Harbourside Bar & Kitchen. Additional services and property facts, including local points of interest, are detailed in this directory.

If we can be of any further assistance, please don't hesitate to contact one of our friendly staff members.

Warm regards,  
**GLEN MACDONALD**  
General Manager



## AT THE HOTEL

### TELEPHONE

#### Room to Room Calls

To call other guest rooms, dial 3, then the room number.

#### Local Calls

Dial 0 + telephone number.

#### National Calls

Dial 0 + area code + telephone number.

#### International Calls

Dial 0 + 0011 + country code + area code + telephone number.

#### Airline Information

Dial 0 for an outside line:

Air New Zealand 1800 132 476

Virgin Australia 13 67 89

Jetstar 13 15 38

Qantas 13 13 13

# INTERNET ACCESS

**Complimentary internet is provided to guests.**

To access the internet:

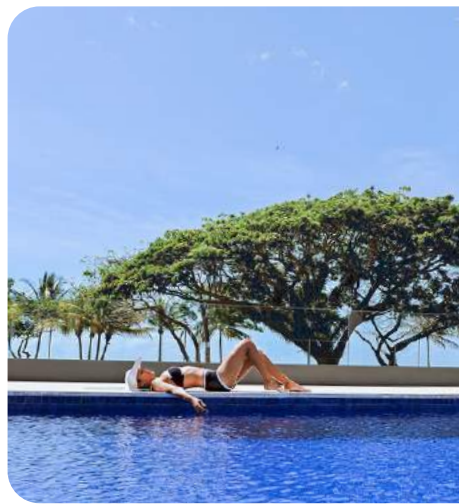
1. Select Cairns Harbourside Hotel Public Wireless Network
2. Enter your room number and last name as registered
3. Click Connect
4. Enjoy browsing!

# HOUSEKEEPING

**Servicing of your room is provided daily between 9am-5pm.**

If you don't require service, or would like service at a certain time, please inform reception by dialing 9.

Smoking and vaping in the room or on the balcony is strictly prohibited. A room rehabilitation and cleaning fee of \$250 will be added to your account if evidence of smoking or vaping is found. The in-room smoke detector is highly sensitive and the costs of the fire brigade attending a false alarm will be passed on to you.



## SWIMMING POOL

### Pool Opening Times

7am to sundown

### Pool Towels

Please see Reception to collect.

### Pool Safety

There is no lifeguard on duty. Children under the age of 16 must be accompanied by a responsible adult. No diving, glass, bombing or running allowed.

## LAUNDRY

### Same Day \$22.00 Wash, Dry & Fold Service

Laundry bag to be dropped off at reception before 9am, with a return the same day to your room by 9pm. White laundry bag can be located in your room.

# BUSINESS SERVICES

**Our Business Hub is located in the Lobby.**

Printer • Copier • Scanner

# SHUTTLE BUS

**Daily 8:30am, 9:30am, 4:00pm, 4:30pm**

Our complimentary shuttle bus takes guests into the Cairns CBD. Pickup is in Lobby driveway and drop off at Night Markets. Please pre-book with Reception as seating is limited. Children under the age of 7 are not permitted to travel by law.

# ROOM SERVICE

**Daily 6am-9:30am / 11am-8.30pm**

Enjoy room service breakfast, all-day snacks and drinks from our room service menu. Dial 6 or press the room service button on your room phone to order.



[SEE MENU](#)



## WINE & DINE

### RESTAURANT

Full hot buffet breakfast - daily 6am - 9:30am

All-day dining menu available daily 11am - 8.30pm

[SEE MENU](#)

### BAR

Open daily 11am - late

Happy hour \$6 drinks selection - daily from 5pm - 6pm

Surcharge on public holidays



# BUSINESS SERVICES

**Our Business Hub is located in the Lobby.**

Printer • Copier • Scanner

# SHUTTLE BUS

**Daily 8:30am, 9:30am, 4:00pm, 4:30pm**

Our complimentary shuttle bus takes guests into the Cairns CBD. Pickup is in Lobby driveway and drop off at Night Markets. Please pre-book with Reception as seating is limited. Children under the age of 7 are not permitted to travel by law.

# ROOM SERVICE

**Daily 6am-9:30am / 11am-8.30pm**

Enjoy room service breakfast, all-day snacks and drinks from our room service menu. Dial 6 or press the room service button on your room phone to order.



[SEE MENU](#)





## WINE & DINE

### RESTAURANT

Full hot buffet breakfast - daily 6am - 9:30am

All-day dining menu available daily 11am - 8.30pm

[SEE MENU](#)

### BAR

Open daily 11am - late

Happy hour \$6 drinks selection - daily from 5pm - 6pm

Surcharge on public holidays



# EMERGENCY

## Fire Alarm

Listen to voiceover instructions.

## Standby Alarm

Indicates a possible emergency. A 'beep beep' tone will be audible throughout the hotel at regular intervals.

## Evacuation Alarm

A loud and continuous 'whoop-whoop' tone heard throughout the hotel. Remain calm and immediately make your way to the closest fire exit (these are indicated on the floor plan on the back of your room door). At the bottom of the fire stairs, a member of staff will provide further instructions.

The following basic safety guidelines should be observed in case of fire:

- Do not use elevators
- If heat is evident, press wet towels or anything else wet under the door
- Stay close to the floor where smoke is present
- Remain calm
- Take only your room key when evacuating



## NEAR THE HOTEL

### GYM & FITNESS

#### Gym

Think Fitness is open 24/7 and located five minutes' walk from hotel. Please contact Reception for an access pass.



[SEE MORE](#)

#### Free Fitness Classes

Enjoy half a dozen fitness classes along the Cairns Esplanade courtesy of Active Living.



[CLASSES](#)

# HEALTH & MEDICAL

## Medical Centre

### **Cairns 24 Hour Medical Centre**

Corner of Florence & Grafton Streets, Cairns QLD 4870



[WEBSITE](#)

## Pharmacy

### **Ramsay Pharmacy Cairns**

1/193 Lake Street, Cairns QLD 4870



[WEBSITE](#)

## Hospital

### **Cairns Hospital**

165 The Esplanade, Cairns, QLD 4870



[WEBSITE](#)

# SUPERMARKETS

## Friendly Grocer Cairns North

383 Sheridan Street, Cairns North QLD 4870 (950m)

## Woolworths Cairns City

103 Abbott Street, Cairns City QLD 4870 (2km)



## TIME TO EXPLORE

### WHAT'S ON

Check out local events and happenings in the region.



[CALENDAR](#)

### THINGS TO DO

Seek local activity inspiration from the Tropical North Queensland experts.



[DISCOVER](#)

# PLAYGROUNDS FOR KIDS

## Fun Ship Playground

500m walk north along The Esplanade.

## Muddys Water Play Playground

900m walk south along The Esplanade.



[SEE MORE](#)

# E-SCOOTER HIRE

## Available Everyday

Take a leisurely ride along the Cairns Esplanade or venture further afield atop an e-bike, available for hire from the hotel. Enquire at Reception.





**CAIRNS  
HARBOURSIDE  
HOTEL**

209-217 The Esplanade

Cairns QLD 4870

+61 7 4 0803 000

[reservations@cairnsharboursidehotel.com.au](mailto:reservations@cairnsharboursidehotel.com.au)

[cairnsharboursidehotel.com.au](http://cairnsharboursidehotel.com.au)